

Terms & Conditions For Mary Puppins Daycare (pty) Ltd

Terms of Business for Services Effective 1st August 2018

1. The Client is solely responsible for any and all harm or damage caused by their dog while it is under the care of Mary Puppins Daycare, or is using any other services provided by Mary Puppins Daycare, and agrees to indemnify Mary Puppins Daycare in full against any liability arising from such harm or damage to third parties.
2. The Client agrees that, in admitting their dog, Mary Puppins Daycare has relied on the Client's representation that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.
3. All dogs will be subject to an initial assessment by Mary Puppins Daycare staff prior to using Mary Puppins Daycare Services. Mary Puppins Daycare reserves the right to refuse admission to any dog deemed in their absolute discretion to be, or have the potential to be, dangerous or disruptive.
4. The Client agrees to notify Mary Puppins Daycare immediately of any unwelcome, aggressive, procreative, or dangerous behaviour of their dog that has potential to cause harm to any other dog or individual.
5. Mary Puppins Daycare offers services where dogs co-mingle in groups and the Client accepts that during the course of normal dog play their dog may sustain injuries. All dog play is carefully monitored to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision.
6. Mary Puppins Daycare will only let dogs off the lead once an 'off the lead consent form' (see page 3) has been signed, and will remain at the discretion of Mary Puppins Daycare staff.
7. The Client is responsible for the full cost of treatment of any injuries or illness that their dog receives while under the care of Mary Puppins Daycare, together with any associated costs e.g. call-out charges. The Client authorises the staff of Mary Puppins Daycare to seek such veterinary advice and/or treatment as they deem necessary; where possible this will be carried out by the Client's usual/preferred Vet, but this cannot be guaranteed (e.g. in an emergency) and the Client accepts that the staff of Mary Puppins Daycare may at their discretion use any registered Vet. The Client agrees to pay all such costs immediately upon pick-up of their dog, or by agreement with the proprietor.
8. Mary Puppins Daycare reserves the right to refuse admission if the Client fails to provide adequate proof of vaccinations, or the vaccinations are found to be expired or otherwise incomplete.

9. Bitches may not attend Mary Puppins Daycare while in season or pregnant unless other arrangements are agreed upon. Mary Puppins Daycare Dog Services reserves the right to refuse admission if these criteria are not met.

10. The Client agrees to take any necessary measures or precautions to ensure that their dog is continuously free of contagious, infectious, or otherwise communicable diseases. The Client further agrees to notify Mary Puppins Daycare immediately of any infectious and/or contagious disease or conditions their dog has been exposed to or is affected by. Such diseases and conditions include, but are not limited to: Distemper, Hepatitis, Kennel Cough (Bordetella), Parvovirus, Corona virus, worms, Lyme disease, Fleas, Pregnancy, Infectious Skin Diseases and Intestinal Parasites. Mary Puppins Daycare reserves the right to refuse admission until satisfied that the condition is resolved.

11. The Client consents to their dog being photographed, videotaped, and/or used in any media or advertising by Mary Puppins Daycare without prior approval. All such media remain the property of Mary Puppins Daycare.

12. The Client agrees that Mary Puppins Daycare is not responsible for any lost, stolen, or damaged leads, collars, tags, clothing or any other item left with their dog.

13. The Client must cancel 24 hours before the agreed appointment; failure to do so will result in that day's service being paid in full by the client.

14. The Client must give a minimum of one month's notice if they wish to terminate the Mary Puppins Daycare monthly package services. If less than one month's notice is given, the Client will be liable to pay the price of the monthly package that starts from the date when notice was given until the end of the monthly package.

15. No variation of these Terms and Conditions will have effect unless confirmed by Mary Puppins Daycare Dog Services in writing.

I _____ have read and agree to abide by the Terms and Conditions for services received from Mary Puppins Daycare.

Signature: _____

Date: _____

Off the Lead Consent Form*:

*Please leave blank if you are not wanting your dog walked off the lead (dogs are only taken off lead when safely away from roads)

I agree to Mary Puppins Daycare having the right to allow my dog off the lead and understand that all terms and conditions remain the same.

I have read and agree to abide by the Terms and Conditions for services received from Mary Puppins Daycare. I hereby indemnify Mary Puppins Daycare and their staff against liability of any kind whatsoever arising from my dog's participation in any services offered by Mary Puppins Daycare.

Signature: _____

Date: _____